UNITED NATIONS GLOBAL SURVEY ON DIGITAL AND SUSTAINABLE TRADE FACILITATION 2023

The United Nations Regional Commissions, including ECA, ECE, ECLAC, ESCAP and ESCWA, and UNCTAD are conducting the fifth Global Survey on Digital and Sustainable Trade Facilitation to collect relevant data and information from their respective Member States. The initiative will support the implementation of the WTO Trade Facilitation Agreement, as well as emerging regional and global initiatives on paperless trade or e-trade, such as the recent Framework Agreement on Facilitation of Cross-Border Paperless Trade in Asia and the Pacific. Previous reports are available at untfsurvey.org.

The Survey consists of three sections:

Section A - Trade Facilitation Measures, covering General Trade Facilitation Measures, Paperless Trade, Cross-Border Paperless Trade, Border Agency Cooperation, Transit Facilitation, Trade Facilitation for SMEs, Agricultural Trade Facilitation, Women in Trade Facilitation, Trade Finance for Trade Facilitation, Trade Facilitation in Times of Crisis, Trade Facilitation for E-Commerce, Wildlife Trade Facilitation

Section B – Key Challenges and Recommendations for digital and sustainable trade facilitation

Section C – Information on Respondent

The Survey will lead to the production of a Global Report and five Regional Reports, as well as new data entry for the Interactive Database of Global Survey, which aim at providing insightful information for policy makers to harness trade as a key means of implementation of the 2030 Agenda for Sustainable Development. It is envisaged that, whenever possible, the Reports will be presented at key events related to trade facilitation and policymaking.

Disclaimer

Please be assured that your answers, together with feedback from other respondents, will be analysed in an aggregate manner. No individual name of the respondent will be released at any time.

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SECTION A – TRADE FACILITATION MEASURES

*Please indicate the correct response by putting an **X** in the relevant column for each measure, depending on its level of implementation in your country. Kindly note the following definitions in filling in Section A:*

Full implementation*: the trade facilitation measure implemented is in full compliance with commonly accepted international standards, recommendations and conventions such as the Revised Kyoto Convention, UN/CEFACT Recommendations, or the WTO Trade Facilitation Agreement (TFA); it is implemented in law and in practice; it is available to essentially all relevant stakeholders nationwide, supported by adequate legal and institutional framework, as well as adequate infrastructure and financial and human resources. (a TFA provision included in the Notifications of Category A commitments may generally be considered as a measure which is fully implemented by the country, with a caveat that the provision will be implemented by a least-developed country member within one year after entry into force of the TFA agreement). If a country registers positive responses for all sub-questions concerning a given trade facilitation measure, that measure should be considered fully implemented.*

Partial implementation*: a measure is considered to be partially implemented if at least one of the following is true: (1) the trade facilitation measure is in partial – but not in full - compliance with commonly accepted international standards, recommendations and conventions; (2) the country is still in the process of rolling out the implementation of measure; (3) the measure is practiced but on an unsustainable, short-term or ad-hoc basis; (4) the measure is implemented in some – but not all- targeted locations (such as key border crossing stations); or (5) some – but not all - targeted stakeholders are fully involved.*

Pilot stage of implementation*: a measure is considered to be at the pilot stage of implementation if, in addition to meeting the general attributes of partial implementation, it is available only to (or at) a very small portion of the intended stakeholder group (location) and/or is being implemented on a trial basis. When a new trade facilitation measure is under pilot stage of implementation, the old measure is often continuously used in parallel to ensure the service is provided in case of disruption of new measure. This stage of implementation also includes relevant rehearsals and preparation for the full-fledged implementation.*

Not implemented*: a measure has not been implemented at this stage. However, this stage may still include initiatives or efforts towards implementation of the measure. For example, under this stage, (pre)feasibility or planning of implementation can be carried out; and consultation with stakeholders on the implementation may be arranged.*

GENERAL TRADE FACILITATION MEASURES

1. Has your country established a national trade facilitation committee (NTFC) or similar body? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented []	Don't know [ ]
1.1. Does the committee include executive authority, border agencies and private sector stakeholders from key sectors? [ ] Yes [ ] No [ ] Don't know 1.2. Has the committee established terms of reference and procedures for the conduct of its activities? [ ] Yes [] No [ ] Don't know 1.3. Is there a dedicated secretariat for NTFC? [ ] Yes [ ] No [ ] Don't know 1.4. Does the committee meet at least twice a year? [] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) Which government agency, ministry or private sector body is coordinated or secretariat to the committee?	

ⓘ *A national trade facilitation committee (NTFC) is a binding commitment under the WTO Trade Facilitation Agreement (Art. 23.2). It generally refers to an institutional arrangement that brings together relevant diverse parties with interest in trade facilitation (including both government and private sector) and provides a mechanism for identifying problems and implementing measures to streamline trade procedures. Examples of NTFBs include PRO-Committees, FAL Committees, and National Trade and Transport Facilitation Committees (See UN/CEFACT Recommendation 4).*

2. Does your government publish existing import-export regulations on the Internet?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
2.1. Is there a legal act or formal policy that requires publication of existing import-export regulations on the Internet? [ ] Yes [ ] No [ ] Don't know 2.2. Is there a national trade repository/portal to facilitate dissemination of trade regulations? [ ] Yes [ ] No [ ] Don't know 2.3. Is the information provided in English? [ ] Yes [ ] No [ ] Don't know 2.4. Is there an enquiry point on trade regulations provided with contact details? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

A National Trade Portal/Repository (NTP/NTR), or sometimes called Trade Information Portal (TIP), is a web portal that provides information about import/export/transit regulatory requirements from all government authorities within a country. Please refer to definition and further information (See Online Course on Trade Facilitation for Sustainable Development and online course on NTR (upcoming)).

3. Does your government carry out stakeholders' consultation on new draft regulations (prior to their finalization)?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
3.1. Are there established mechanisms or arrangements for regular stakeholders' consultations? [ ] Yes [ ] No [ ] Don't know 3.2. If not, are there at least ad hoc specific consultations when introducing or amending trade related laws and regulations? [ ] Yes [ ] No [ ] Don't know 3.3. Please select the groups of stakeholders involved: [ ] SMEs [ ] Large traders [ ] Transporters [ ] Customs brokers [ ] Citizens	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) Please give one example.	

4. Does your government publish/notify new trade-related regulations before their implementation (e.g., 30 days prior)?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
4.1. Is there legislation which requires administrative agencies to make proposed new regulations or amendments publicly available before their entry into force? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

5. Does your border agency issue advance rulings on the tariff classification and origin of imported goods? *(i)*	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
5.1. Are the procedures for submission of an application for advance ruling available? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 5.2. What is the period for which an advance ruling is valid? _____ Months 5.3. Is it possible to request a review of an advance ruling or its revocation/modification? [ ] Yes [ ] No [ ] Don't know 5.4. Is non-confidential information from issued advance rulings made publicly available? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) Do advance rulings issued by your country include other information in addition to the imported good's tariff classification and origin? (for example, eligibility for tariff preferences).	

An advance ruling for customs purposes can be defined as a binding official decision prior to an import or export, issued by a competent authority in writing, which provides the applicant with a time-bound tariff classification, valuation, entitlement to preferences, or an assessment of the origin accorded to a particular good.

6. Does your border agency use risk management as a basis for deciding whether a shipment will be or not physically inspected?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
6.1 Are less than 50% of imported non-food shipments physically inspected? [ ] Yes [ ] No [ ] Don't know 6.2. Are policies/procedures established to ensure that risk information (e.g., profiles and related control instructions) are disseminated to all relevant customs offices and used in customs declaration processing? [ ] Yes [ ] No [ ] Don't know 6.3. Do other border agencies besides customs use risk management? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) What percentage of non-food shipments is inspected?	

'Risk' means the potential for non-compliance with customs and/or other relevant laws, regulations or procedural requirements connected with the importation, exportation or transit of goods. Risk Management means the systematic application of management procedures and practices providing customs and other relevant border agencies with the necessary information in order to address movements or consignments which present a risk. Risk management entails that shipments are risk-assessed and selected for controls based on the level of risk they represent.

7. Does your border agency implement pre-arrival processing? *(i)*	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
7.1. Are procedures established to allow a declarant to require the customs and/or other relevant authorities to process declarations and supporting documents prior to arrival of the goods? [ ] Yes [ ] No [ ] Don't know 7.2. Is pre-arrival processing applicable to all traders? [ ] Yes [ ] No [ ] Don't know 7.3. Is pre-arrival processing applicable to all goods? [ ] Yes [ ] No [ ] Don't know 7.4. Are procedures on pre-arrival processing published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) What percentage of goods entering your country is imported under pre-arrival processing every year?	
(i) *Pre-arrival processing can be described as a procedure allowing traders to submit clearance data to customs for advance processing and release of the goods immediately upon arrival into the country. Release may even take place prior to the actual arrival of the goods, provided all necessary details have been communicated and screened by customs in advance.*					

8. Does your border agency conduct post-clearance audits?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
8.1. Are standard policies and procedures established to guide field audits? i.e., notification of audit, disclosure of audit report, notification of audit results. [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

Post-clearance audit means audit-based customs control performed subsequent to the release of the cargo from customs' custody. The purpose of such audits is to verify the accuracy and authenticity of declarations and covers the control of traders' commercial data, business systems, records, books. Such an audit can take place at the premises of the trader, and may take into account individual transactions, so-called "transaction based" audit, or cover imports and/or exports undertaken over a certain period of time, so called "company based" audit.

9. Does your country have an independent appeal mechanism for traders to appeal customs and other relevant trade control agencies' rulings?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
9.1. Are the procedures for filing an administrative appeal published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 9.2. Can the appeal be lodged online? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

10. Does your border agency separate release from final determination of customs duties, taxes, fees and charges?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

10.1. Does customs have authority to release imported goods before the final determination and payment of duties, taxes, fees and charges under some conditions (e.g., a guarantee is provided)?

[ ] Yes [ ] No   [ ] Don't know

10.2. Is that authority applicable to all goods?

[ ] Yes [ ] No   [ ] Don't know

10.3. Is that authority applicable to all traders?

[ ] Yes [ ] No   [ ] Don't know

Progress over the past 12 months?

Further information (e.g., website, date of implementation…)

11. Does your border agency establish and publish average release times?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

11.1 Does customs (or other responsible authority) measure the average release time of goods periodically and in a consistent manner?

[ ] Yes [ ] No   [ ] Don't know

11.2. Does customs (or other responsible authority) publish release times on a regular basis?

[ ] Yes, online [ ] Yes, not necessarily online [ ] No   [ ] Don't know

Progress over the past 12 months?

Further information (e.g., website, date of implementation…)

12. Does your country have trade facilitation measures for authorized operators? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
12.1. Has an authorized operator programme/scheme been established in your country? [ ] Yes [ ] No [ ] Don't know 12.2. Are procedures on submission and review of applications for authorized operator status published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 12.3 Has the private sector been consulted in the development and review of the authorized operator programme? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) Has your country concluded or is it in the process of concluding Mutual Recognition Agreements on authorized operators? If yes, with which countries?	

ⓘ *The term authorized operator refers to parties involved in the international movement of goods (e.g., a manufacturer, trader, carrier, terminal operator…) that have been recognized by customs or other relevant authorities as having achieved a high-level of compliance with trade-related laws and regulations and, therefore, are provided with simplified import, export and/or transit formalities.*

13. Does your country implement expedited shipments? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
13.1. Is a policy or legal framework in place to allow customs to provide expedited release of goods at the request of an operator? [ ] Yes [ ] No [ ] Don't know 13.2. Are procedures on rapid release of expedited shipments published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

ⓘ *Expedited shipments refer to trade facilitation procedures allowing for expedited release of at least those goods entered through air cargo facilities to operators (e.g., express shipping companies) that apply for such faster procedure, while maintaining customs control. The applicant typically has to cover the additional costs involved in expediting release.*

14. Does your border agency accept copies of original supporting documents required for import, export or transit formalities?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

PAPERLESS TRADE FACILITATION

15. Is the customs system in your country automated?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
16. Is an internet connection available to all customs and other trade control agencies at border crossings?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
17. Is there an Electronic Single Window System in your country? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

	Progress over the past 12 months?	Further information (e.g., website, date of implementation…)
17. 1 Is a Single Window accessible online? [ ] Yes, available at: _____ [ ] No [ ] Don't know 17.2. Do all relevant stakeholders (including government agencies, traders and other stakeholders) have access to the Electronic Single Window System? [ ] Yes [ ] No [ ] Don't know 17.3. Is there a law/regulation requiring all trade-related government agencies to use an Electronic Single Window System? [ ] Yes [ ] No [ ] Don't know 17.4 Once the documentation and/or data requirements are received through the Single Window, they are not again requested by participating authorities or agencies except in urgent or special circumstances? [ ] Yes [ ] No [ ] Don't know		Please provide a link to the Electronic Single Window (E-Single Window) and a detailed description How many agencies are already connected? How many remain to be connected?

ⓘ *A national Single Window refers to a facility that allows parties involved in trade and transport to lodge standardized information and documents with a single entry point to fulfil all import, export, and transit-related regulatory requirements. If information is electronic, then individual data elements should only be submitted once. An electronic Single Window refers to a Single Window where data and documents are exchanged in electronic form. Please refer to definition of single window (See UN/CEFACT Recommendation 33).*

18. Can traders submit customs declarations electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
18.1. Are the procedures for the electronic submission of customs declarations published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 18.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

19. If required, can import and export permits be applied for and issued electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
19.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 19.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

20. Can Sea Cargo Manifests be submitted electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
20.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 20.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

21. Can Air Cargo Manifests be submitted electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
21.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 21.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

22. Can Preferential Certificates of Origin be applied for and issued electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
22.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 22.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

23. Can customs duties and fees be paid via electronic means?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
23.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 23.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

 According to TFA Article 7.2: "Each member shall, to the extent possible, adopt or maintain procedures allowing the option of electronic payment for duties, taxes, fees, and charges collected by customs incurred upon importation and exportation."

24. Can customs refunds be applied for electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
24.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 24.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

CROSS-BORDER PAPERLESS TRADE

25. Is a legal framework in your country facilitating cross-border electronic transactions? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
25.1. Does your country have e-commerce and/or e-transaction law(s)? [ ] Yes [ ] No If "yes", please list the laws and regulations_____ 25.2 Does your country have laws or regulations enabling the legal recognition of electronic data/document from trading partners, i.e., do national laws and regulations include provision(s) on legal recognition of trade-related data and documents in electronic form originating abroad? [ ] Yes [ ] No If "yes", please specify name of a relevant law or provision _____		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) Is the legal recognition of foreign trade-related data and documents achieved on: [ ] a bilateral basis; [ ] a (sub)regional basis [ ] the basis of a generally applicable provision	

ⓘ *Please refer to "Legal Readiness Assessment Guide for Cross-border Paperless Trade" developed by ESCAP, which facilitate self-assessment of legal readiness on cross-border paperless trade (See the Guide).*

26. Can recognised certification authorities issue digital certificates to traders to conduct electronic transactions? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
26.1. Please list the main digital certificate service providers in your country _____		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…)	

ⓘ *For digital signatures to work, a trusted third party known as a Certification Authority is needed to issue digital certificates that certify the electronic identities of users and organizations. Examples of such certification authority include the Controller of Certification Authorities in Malaysia and Singapore.*

27. Can customs declarations be electronically exchanged between your country and other countries?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
27.1 Does your country share data from customs declaration electronically with one or more country regularly and systematically (as opposed to on request or ad-hoc basis only)? [ ] Yes [ ] No [ ] Don't know 27.2 With how many countries does your country electronically exchange customs declaration data regularly? _____ (number) of trading partners 27.3 Do these countries account for more than 85% of your trade? (note: if yes, then this measure may be considered fully implemented) [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) If your country does not share the entire customs declaration with one or more partner country, please provide information on the data elements shared.	

28. Can Certificates of Origin be electronically exchanged between your country and other countries?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
28.1. With how many countries does your country electronically exchange Certificates of Origin? _____ (number) of trading partners 28.2 Do these countries account for more than 85% of your trade? (note: if yes, then this measure may be considered fully implemented) [ ] Yes [ ] No [ ] Don't know 28.3 Are the electronic Certificate of Origin received legally recognized by government authorities (i.e., making the paper version unnecessary)? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

29. Can Sanitary or Phyto-Sanitary (SPS) Certificates be electronically exchanged between your country and other countries?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
29.1. With how many countries does your country electronically exchange Sanitary or Phyto-Sanitary Certificates? _____ (number) of trading partners 29.2 Do these countries account for more than 85% of your trade? (note: if yes, then this measure may be considered fully implemented) [ ] Yes [ ] No [ ] Don't know 29.3 Are the electronic SPS certificates received legally recognized by government authorities (i.e., making the paper version unnecessary)? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

30. Can exporters in your country collect payment from a documentary letter of credit on the basis of electronic documents (i.e. without lodging paper-based documents)? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
30.1. Does your country recognize the legal status of key electronic documents for trade finance, including: (a) electronic commercial invoices [ ] Yes [ ] No [ ] Don't know (b) electronic bill of lading [ ] Yes [ ] No [ ] Don't know 30.2. Does at least one bank in your country provide the following digitalized trade finance facilitation services? (a) Online preparation and submission of documents [ ] Yes [ ] No [ ] Don't know (b) Electronic platform to lodge collateral in support of financing [ ] Yes [ ] No [ ] Don't know (c) Electronic platform to request /trigger financing of invoices or receivables [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

ⓘ *A documentary letter of credit is an undertaking of the bank, which has opened a letter of credit on request of a buyer (applicant) to pay an amount to the seller (beneficiary) as specified in the letter of credit upon the provision of documents by the seller (beneficiary) that meet the conditions of the letter of credit and confirm the shipment of commodities (the provision of services) within the prescribed time frame.*

BORDER AGENCY COOPERATION

31. Are national legislative frameworks and/or institutional arrangements available to ensure that border agencies cooperate with each other?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
31.1. Does legislation or government policy enable or require national border agencies to coordinate, cooperate and assist each other in carrying out border control operations? [ ] Yes [ ] No [ ] Don't know 31.2. Is there an inter-agency agreement or memorandum-of-understanding that defines modes of cooperation among national border agencies? [ ] Yes [ ] No [ ] Don't know 31.3. Is there an inter-agency working group or similar body to develop strategy and oversee implementation of border agency cooperation? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

32. Do government agencies delegate border controls to customs authorities?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
32.1. Is there an inter-agency agreement or memorandum-of-understanding that defines how government agencies delegate controls to customs? [ ] Yes [ ] No [ ] Don't know 32.2. Is there an agency responsible for all border control functions? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) If Yes, please give the name	

33. Does your country align working days and hours with neighbouring countries at border crossings?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
33.1. Are there agreements with other countries on alignment of working days and hours? [ ] Yes [ ] No [ ] Don't know If, yes, please list neighbouring countries concerned: _____ 33.2. Are there agreements with other countries on joint controls? [ ] Yes [ ] No [ ] Don't know If yes, please list neighbouring countries concerned: _____ 33.3. Are common facilities shared with neighbouring countries? [ ] Yes [ ] No [ ] Don't know If yes, please list neighbouring countries concerned: _____	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

34. Does your country align formalities and procedures with neighbouring countries at border crossings?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
34.1. Are there agreements with other countries on alignment of formalities and procedures? [ ] Yes [ ] No [ ] Don't know 34.2. If yes, with which countries? [ ] with all neighbouring countries [ ] with some neighbouring countries Please elaborate: _____	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

TRANSIT FACILITATION

35. Does your country have transit facilitation agreements with neighbouring countries?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
35.1. Please list key transit facilitation agreements with neighbouring countries: _____	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

36. Do the customs authorities of your country limit the physical inspections of transit goods and use risk assessment?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
36.1. Are regulations or rules in place to require customs authorities to limit the physical inspections of transit goods and use risk assessment? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) What percentage of transit goods currently go through inspection?	

37. Have border agencies in your country implemented pre-arrival processing for transit facilitation?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
37.1. Are regulations or rules in place to require customs authorities and other border agencies to implement pre-arrival processing for transit facilitation? [ ] Yes [ ] No [ ] Don't know 37.2. Are customs providing for advance filing and processing of transit documentation and data prior to the arrival of goods? [ ] Yes [ ] No [ ] Don't know 37.3. Are other relevant border agencies (i.e., other than customs) also providing for advance filing and processing of transit documentation and data prior to the arrival of goods? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

38. Is there cooperation between the border agencies of your country and those of other countries involved in transit?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
38.1. Are regulations or rules in place to require customs authorities and other border agencies to cooperate with their counterparts from other countries to facilitate the transit of goods? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

TRADE FACILITATION FOR SMEs

39. Has your government developed trade facilitation measures that ensure easy and affordable access for SMEs to trade-related information?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
39.1. Are there programs, for example education or awareness campaigns, training activities, etc., tailored for SMEs on accessing trade related information and understanding trade procedures? [ ] Yes [ ] No [ ] Don't know 39.2 Are these programs and activities organized regularly by a designated government agency or department? [ ] Yes [ ] No [ ] Don't know If Yes, what is the name and website of the agency/department: _____ 39.3 Are the programmes and activities systematically developed in consultation with SME associations and representatives? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

40. Has your government developed specific measures that enable SMEs to benefit from the authorized operator scheme?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
40.1. Does your government allow less stringent criteria for SMEs to quality for authorized operator Status? [ ] Yes [ ] No [ ] Don't know 40.2 Do SMEs benefit from reduced fees to obtain authorized operator certification? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

41. Has your government taken actions to make the Single Window more accessible to SMEs?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

41.1 Has your government developed a Single Window interface for mobile phones or tablets? [ ] Yes [ ] No [ ] Don't know 41.2 Has your government set up computing centres where SMEs can access the Single Window? [ ] Yes [ ] No [ ] Don't know 41.3 Has your government defined targets and goals for use of the Single Window by SMEs? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

42. Has your government taken actions to ensure that SMEs are well represented at the National Trade Facilitation Committee?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

42.1. How many SME associations are included in the NTFC? [ ] Number_____ [ ] None [ ] Don't know 42.2. Is there a specific subcommittee on trade facilitation for SME in place? [ ] Yes [ ] No [ ] Don't know 42.3. Are SME associations systematically invited to consultative meetings organized by the NTFC? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

43. Have other specific measures been implemented to reduce the costs for SMEs of complying with trade procedures? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
43.1. Do customs provide deferred duty payment to SMEs? [ ] Yes [ ] No [ ] Don't know 43.2. Have other special measures been implemented? [ ] Yes [ ] No [ ] Don't know If yes, please specify: _____ 43.3. A specific action plan on trade facilitation measures for SMEs is publicly available and being implemented [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) Please provide a weblink to the action plan dedicated to trade facilitation measures for SMEs, if available:	

ⓘ   *Most of the measures listed here are based on recommendations found in (i) ESCAP-ITC Making the WTO Trade Facilitation Agreement Work for SMEs ; and (ii) ITC SMEs and the WTO Trade Facilitation Agreement.*
Deferred duty payment allows SMEs to delay for a fixed number of days the payment of customs duties and taxes, while still benefiting from fast release of their goods.

AGRICULTURAL TRADE FACILITATION

44. Are testing and laboratory facilities available in your country to meet sanitary and phytosanitary (SPS) standards of your main trading partners?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
44.1. Are sufficient testing and laboratory facilities available domestically to certify agricultural and food products for exports in a timely manner (i.e., the time between application for testing and the conduct of the test is reasonable)? [ ] Yes [ ] No [ ] Don't know 44.2. Are your testing and laboratory facilities recognized (i.e., accredited) internationally? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

Testing is the determination of product characteristics against the requirements of the standard. Certification is the formal substantiation that a product, service, organization or individual meets the requirements of a standard. Accreditation is the activity of providing independent attestation as to the competency of an individual or organization to provide specified services.

45. Are national standards and accreditation bodies in place to facilitate compliance with SPS standards?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
45.1. Does your country have mutual recognition agreement on national standards with trading partners? [ ] Yes [ ] No [ ] Don't know 45.2. Does your country have mutual recognition agreements of conformity assessments of agricultural or food products with trading partners? [ ] Yes [ ] No [ ] Don't know If yes, please specify for which products or (sub)sectors: _____ 45.3. Does your country implement ISO/IEC guides on conformity assessment procedures? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

Standards, technical regulations, and SPS measures are formal documentation containing the requirements that a product, process, or service should comply with. Standards are usually developed and published under the auspices of a national standards body (NSB) in accordance with the World Trade Organization Technical Barriers to Trade Code of Conduct and the Directives of International Electrotechnical Commission (IEC) and the International Organization for Standardization (ISO).

46. Can SPS certificates be applied for and issued electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
46.1. Is the relevant procedure published? [ ] Yes, online [ ] Yes, not necessarily online [ ] No [ ] Don't know 46.2. Is any paper document still required for submission? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…) **Submitted through E-Single Window?** [ ] Yes [ ] No [ ] Don't know	

47. Is special treatment given to perishable goods at border-crossings?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
47.1. Does your country give priority to perishable goods when scheduling physical examinations? [ ] Yes [ ] No [ ] Don't know 47.2. Are cold storage facilities available at land border crossings for perishable goods? [ ] Yes [ ] No [ ] Don't know		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…)	

WOMEN IN TRADE FACILITATION

48. Does the existing trade facilitation policy/strategy incorporate special support to increase women's participation in trade? ⓘ	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
48.1 Does the trade facilitation policy/strategy make reference to gender equality as one of the objectives? [ ] Yes [ ] No [ ] Don't know 48.2 Does the trade facilitation policy/strategy address gender-based barriers to trade for women traders? [ ] Yes [ ] No [ ] Don't know 48.3. Is data collected or used to support trade facilitation policy/strategy disaggregated by sex? [ ] Yes [ ] No [ ] Don't know 48.4 Does the responsible authority consider gender-specific impacts in the assessment of any trade facilitation policy/strategy? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	
ⓘ *Trade can play an important role in driving women's economic empowerment and has the potential to expand women's role in the economy, decrease inequality, and expand women's access to skills and education. For more information, see: ITC on women and trade , UNCTAD on digital TF for women cross-border traders, World Bank on the role of trade in promoting women's equality, WEF on trade empowering women and WTO on women and trade.*					

49. Has your government introduced trade facilitation measures that specifically target women involved in trade?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
49.1 Is there a gender focal point in the Ministry of Trade and/or Customs? [ ] Yes [ ] No [ ] Don't know 49.2 Has there been specific measures to promote balanced participation of men and women in trainings? [ ] Yes [ ] No [ ] Don't know 49.3 Has there been at least one specific training for women involved in trade during the past 12 months, by Ministry of Trade and/or Customs? [ ] Yes [ ] No [ ] Don't know If yes, please list topics of trainings organized for women involved in trade: _____	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	
50. Are women represented in the National Trade Facilitation Committee (NTFC)?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
50.1. What percentage of members in the NTFC Committee are women? _____ 50.2 Is there a minimum number/percentage of women required to be member of the NTFC? [ ] Yes [ ] No [ ] Don't know 50.3 Does the NTFC include a representative of women traders/entrepreneurs? [ ] Yes [ ] No [ ] Don't know 50.4. Has the Committee ever been chaired/co-chaired by a woman? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

TRADE FINANCE FOR TRADE FACILITATION

51. Does the Single Window in your country facilitate traders´ access to finance?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
51.1. Does your Single Window help importers or exporters access financing in order to enable them to pursue trade opportunities with your market? [ ] Yes [ ] No [ ] Don't know 51.2. Does your Single Window require users to provide a unique identifier (such as the G20-supported legal Entity Identifier) to assist in due diligence and identification of trading partners? [ ] Yes [ ] No [ ] Don't know 51.3 Are Single Window and participating banks connected to central know your customers (KYC) registries, such as the one developed by SWIFT, and/or enabling technology platform that report suspicious activities such as the UN's goAML (Anti-Money-Laundering System) solution? ⓘ [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

Customer due diligence and KYC is essential in order to protect the global financial system from money laundering and financing of illegal and criminal activities. For example, see SWIFT's KYC Registry.

The goAML application is a fully integrated software solution developed specifically for use by Financial Intelligence Units (FIU's) and is one of UNODC's strategic responses to financial crime, including money-laundering and terrorist financing,

52 Are customs and/or other regulatory authorities engaged in blockchain-based supply chain (pilot) projects covering trade finance in addition to shipping and logistics?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
Please provide the name of the solution(s)/project(s): _____		Progress over the past 12 months?		Further information (e.g., website, date of implementation…)	
53. Are a wide variety of trade finance services available in your country?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
(please note, for each question, 1- 2 checks = Pilot Stage, 3-4 checks = Partially implemented, 5-6 checks = Fully Implemented) 53.1. Which of the following products are available in your country? [ ] documentary letter of credit [ ] Import finance [ ] Export finance [ ] Factoring or receivables finance [ ] Payables finance [ ] Inventory finance 53.2. Which of the following providers of trade finance are active in your country? [ ] Private Bank [ ] Export Credit Agency [ ] Development Bank [ ] Alternative Finance Provider [ ] SME Finance Provider [ ] Others, please specify_____		Progress over the past 12 months?		Further information (e.g., website, date of implementation…)	

TRADE FACILITATION IN TIMES OF CRISIS

54. Has your government assigned an agency/organization to implement and manage trade facilitation measures in times of crises and emergencies (such as COVID-19)?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

	Progress over the past 12 months?	Further information (e.g., website, date of implementation…)
54.1Which agency (agencies) has been given the mandate to adopt new trade facilitation measures in times of crises and emergencies (following the outbreak of COVID-19)? [ ] NTFC [ ] Other agency(ies) (Please specify_____) [ ] No mandate given [ ]Don't know 54.2Has the NTFC or other agency introduced guidelines/protocols on trade facilitation measures to deal with emergency situations? [ ] Yes [ ] Draft in preparation [ ] No [ ] Don't know		If there are any relevant measures implemented by your country, but not included in the sub-questions, please specify: _____.

55. Does your government publish emergency trade facilitation measures online?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]

	Progress over the past 12 months?	Further information (e.g., website, date of implementation…)
55.1 Does your country publish emergency (including COVID-19 related) trade facilitation measures on websites of relevant governmental agencies, national trade repository/portal? [ ] Yes [ ] No [ ] Don't know 55.2 Does your country use social media for communication with traders on relevant emergency trade facilitation measures? [ ] Yes [ ] No If yes, please specify the social media platform(s) used_____		If there are any relevant measures implemented by your country, but not included in the sub-questions, please specify: _____.

56. Do your border agencies coordinate emergency trade facilitation measures with other countries or regional organizations?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
56.1 Has your country harmonized emergency trade facilitation measures (e.g. seamless cross-border movement of essential supplies and people, expedited clearance, acceptance of e-documents etc.) with neighbouring countries or through regional economic organizations? [ ] Yes [ ] No [ ] Don't know 56.2 Is your country part of regional and/or sub-regional mechanisms to share information to coordinate emergency responses? [ ] Yes [ ] No [ ] Don't know 56.3 Has your country shared information on emergency trade facilitation measures with international organizations– e.g. WTO COVID-19 Trade Facilitation Repository, ITC COVID-19 Temporary Trade Measures, WCO and/or similar bodies? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) **If there are any relevant measures implemented by your country, but not included in the sub-questions, please specify: _____.**	

57. Has your government implemented additional (cross-border) paperless trade measures to facilitate trade in times of crises and emergencies?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
57.1 Has your government started accepting electronic documents for import/export/transit formalities during emergency situations that previously were required to be submitted in paper? [ ] Yes [ ] No [ ] Don't know [ ] N/A 57.2 Have measures in 57.1 been implemented on a permanent basis? [ ] Yes [ ] No [ ] Don't know [ ] N/A 57.3 Are guidelines issued on the use and exchange of e-documents (on temporary or long-term basis) in times of future crises? [ ] Yes [ ] No [ ] Don't know 57.4 Are your border agencies equipped with digital platforms to facilitate remote working/inspection in times of crises and emergencies? [ ] Yes [ ] No [ ] Don't know 57.5 Are there legal mechanisms in your country for accepting and ensuring the validity of trade-related electronic data and documents in times of crisis and emergencies? [ ] Yes [] No [] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) **If there are any relevant measures implemented by your country, but not included in the sub-questions, please specify: _____.**	

58. Is your country prepared with adequate trade facilitation measures for building up resilience and safeguarding from future crises?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
58.1 Does your country manage a disaster relief/essential good catalogue/list, their detailed specification and recommended procedures in the event of disruptions to trade? [ ] Yes [ ] No [ ] Don't know 58.2 Does your country have review mechanisms in place to improve cross-border facilitation measures for relief goods? [ ] Yes [ ] No [ ] Don't know	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…) **If there are any relevant measures implemented by your country, but not included in the sub-questions, please specify: _____.**	

Revised Kyoto Convention – RKC (Chapter 5 to Specific Annex J) Provides a definition of "relief consignment":

- goods, including vehicles and other means of transport, foodstuffs, medicaments, clothing, blankets, tents, prefabricated houses, water purifying and water storage items, or other goods of prime necessity, forwarded as aid to those affected by disaster; and- all equipment, vehicles and other means of transport, specially trained animals, provisions, supplies, personal effects and other goods for disaster relief personnel in order to perform their duties and to support them in living and working in the territory of the disaster throughout the duration of their mission.

Your country may have your own policy/legislation on "relief consignment/products".

TRADE FACILITATION FOR E-COMMERCE

59. Have you implemented trade facilitation measures to facilitate cross-border e-commerce?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
59.1. Have you implemented a national strategy/ an action plan on cross-border e-commerce?	**Progress over the past 12 months?**			**Further information** (e.g., website, date of implementation…)	

[ ] Yes [ ] No   [ ] Don't know

59.2. Is there a de minimis regime in your country to facilitate trade?

[ ] Yes [ ] No   [ ] Don't know

59.3. If yes, have you raised your de minimis threshold in recent years?

 [ ] Yes, raised in the year _____ to a new level of _____ USD

 [ ] No, remained the same at the original level of _____ USD

59.4. If yes, does the de minimis regime cover air, sea, and mail shipments?

[ ] Yes [ ] No   [ ] Don't know

When an import consignment's landed value is smaller than the de minimis threshold, it can enjoy streamlined customs clearance, minimal data

requirements, be exempt from import licenses, customs duties and / or other indirect taxes (GST, VAT, etc.)

WILDLIFE TRADE FACILITATION

60. Can electronic CITES permits/certificates be applied for, issued and exchanged electronically?	Fully implemented [ ]	Partially implemented [ ]	Pilot Stage [ ]	Not implemented [ ]	Don't know [ ]
60.1. Can a CITES permits/certificate be applied for online? [ ] Yes, online [ ] Yes, and in paper too [ ] No [ ] Don't know 60.2. Can a CITEs permit/certificate be issued online?		**Progress over the past 12 months?**		**Further information** (e.g., website, date of implementation…)	

[ ] Yes, online [ ] Yes, and in paper too [ ] No [ ] Don't know 60.3. Does your country exchange electronic CITES permit/certificate information with importing/exporting countries? [ ] Yes [ ] No [ ] Don't know 60.4. With how many countries does your country electronically exchange CITES permit/certificate information regularly? _____ (number) of trading partners		

SECTION B – KEY CHALLENGES AND RECOMMENDATIONS FOR TRADE FACILITATION & PAPERLESS TRADE

1. Referring to measures listed in Section A, please list up to three trade facilitation measures for which your country has made the most progress in implementation <u>in the last 12 months.</u>

-
-
-

2. Please describe any other important trade facilitation measures/initiatives implemented in your country <u>in the last 12 months</u>

3. What are the most serious challenges faced by your country in implementing trade facilitation measures
(Please rank the three main challenges from 1 to 3. '1': the most challenging factor; '3': the least challenging factor)

[ ] Lack of coordination between government agencies   [ ] Lack of political will
[ ] No clearly designated lead agency[ ] Financial constraints
[ ] Limited human resource capacity[ ] Other_____

Please elaborate further:

4. What are the key benefits your country has achieved in implementing trade facilitation measures?
(Please include quantitative data, such as data related to increased revenue collection, reduced time and costs to export and import, number of jobs created, financial savings)

5.What are the UN/CEFACT (UN Centre for Trade Facilitation and Electronic Business) recommendations and standards that you have used in developing your trade facilitation and paperless trade measures?

(For example UN/CEFACT Recommendations 33 to 35 on Single Window, UN/LOCODE, UN/EDIFACT. Further information on the UN/CEFACT Recommendations is available at UN/CEFACT List of TF recommendations)

SECTION C – INFORMATION ON RESPONDENT

Name : _____   Job title : _____   Organization : _____

Email : _____   Country : _____   Telephone (optional) _____

Gender : _____

1. Your organization is (*please indicate the correct response by putting an* **X** *in the corresponding brackets*):

[ ] A government ministry/agency   [ ] A private sector organization   [ ] Others, please specify: ___

2. Is your organization the lead agency for trade facilitation (i.e., assigned by the government to implement trade facilitation reform)?

[ ] Yes   [ ] No   [ ] Don't know

3. How many years of experience do you have in trade facilitation?

[ ] Less than 2 years   [ ] 2 to 5 years   [ ] 6 to 9 years   [ ] 10 years and more

4. What is/are your particular area(s) of expertise in trade facilitation? *(select all that apply)*

[ ] Customs   [ ] Paperless trade/IT   [ ] Transit   [ ] Trade logistics   [ ] Others, please specify: ___

****** End of the Survey. Thank you very much for your great support ******